

How to Read Your Bill

Who do I call if I have questions?

Call CREA at one of the phone numbers listed or stop by our nearest office.

Information and Messages

Information pertaining to you and your cooperative will be found in this area.

For what service address is this bill?

This is the physical address for this service location. If incorrect or blank, please provide the correct information on the return stub.

How do I make my payment?

1. Return the bottom portion of the bill with your payment. Mail your payment in the return envelope provided.
2. Pay in person at a CREA office.
3. Place your payment in any CREA drop box location.
4. Pay via AutoPay, by Credit Card, Debit Card or Check. Make arrangements at any CREA office.
5. Pay online at www.columbiarea.coop

Primary Phone Number

The phone number CREA will use to contact you with important information.

000009999

Columbia Rural Electric Association
PO Box 46
Dayton, Washington 99328

Dayton Office: 509-382-2578
Walla Walla Office: 509-526-4041
Toll Free: 800-642-1231
www.columbiarea.coop

89 1 AV 0,312 4 89
ANY MEMBER C-1 P-1
123 ANY STREET
ANYTOWN, USA 99999-9999

Account Number 9999

Statement Date 01/01/2013

Billing Summary	
Previous Balance	140.31
Total Payments Received	140.31 CR
Balance Forward	0.00
Current Charges	126.87
Delinquent On 01/20/2013	126.87

Due Upon Receipt Page 1 of 1

Messages When changing sprinkler pipes, REMEMBER to Look Up and Live!

Service Details

Loc 999-99-9999	Service Address	123 Any Street	Desc MOBILE-DW	RC 110
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Meter Reading Details		Current Charges	
Meter Reading	Meter 9999	KWH Charge	109.37
Current Reading	01/01/13 9780	1790.0 KWH @ .0682	
Previous Reading	11/31/12 9601	FACILITIES CHARGE	17.50
Total Usage (Multiplier: 10)	1790	Total Current Charges This Service	126.87
Days Served	31		

Monthly Meter Snap-shot:	This Year	Last Year
KWH Usage	1790	1700
KWH/Day	57	54

ANY MEMBER
123 ANY STREET
ANYTOWN, USA 99999-9999
Phone # (509) 522-0000

Please Return This Stub With Your Payment
Please Do Not Staple, Paperclip, Or Tape

Account: 9999

Delinquent On 01/20/2013 126.87

Amount Paid _____

Check here to pay with Credit Card and complete form on back.

Check here for address change and complete form on back.

Account Number
Identify the account number or Invoice Group Number when calling with questions regarding you bill.

Did CREA receive my last payment?
This section shows total activity since your last bill. Please call if any of this information does not match your records.

Is my account past due?
If your account is past due, your balance is brought forward and a message will appear stating **"Your account is PAST DUE, pay immediately to keep your electric service connected."**

What have I been billed?
A detailed list of charges for this bill will be shown for your information. **Also appearing on your statement will be your current KWH usage and number of days in this billing cycle.**

What do I owe and when is it due?
The total amount is due upon receipt. If this amount is not paid, your account may be subject to disconnect. If your account is set up for AutoPay, you will see **"DO NOT PAY -- AutoPay"** in this section.